# State Design Review in South Australia





OFFICE FOR DESIGN + ARCHITECTURE

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## Introduction

This Guide describes the role and value of State Design Review in South Australia, providing practical advice to those involved or interested in State Design Review and the Development Assessment pre-lodgement process in South Australia.

The State Design Review program was formed in 2011 under a licensing agreement with Design Council Cabe UK and has since become a reliable method of promoting good design in South Australia. It is an efficient and cost effective way to improve the quality of design outcomes in the built environment.

The State Design Review Program is led by the South Australian Government Architect with support by staff from the Office for Design and Architecture SA (ODASA), within Planning and Land Use Services, the Attorney-General's Department (AGD).

## What is State **Design Review?**

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State Design Review is an independent evaluation process in which a panel of built environment experts reviews the design quality of development proposals. It's a free and confidential service available to certain projects, as described in *The Role* of *State Design Review*.

Design Review involves the presentation of a proposal to a panel of built environment experts. This presentation is supported by visual presentations that illustrate the scheme and may also include a physical model of the project in its context. Further information regarding presentation material can be found in the publication *Preparing for State Design Review.* 

The panel then reviews, discusses and expresses its views on the proposal. At the conclusion of the review, the Chair summarises the panel discussion, which then informs the Government Architect or nominated Chair's recommendations letter to the proponent representative. A minimum of two (2) to three (3) Design Review sessions are advised to encourage genuine engagement and optimise opportunities for design response to any issues identified.

Importantly, the role of Design Review is not to redesign proposals, but to assist in exploring alternative design approaches to achieve an optimum outcome.

Design Review is guided by the Principles of Good Design which focus on how buildings and places can meet the needs of the people who use them. These overarching principles inform the design quality evaluation.

The Planning, Development and Infrastructure Act 2016 contains principles of high-quality design relating to urban renewal, activation and liveability, sustainability, investment and integrated delivery.





## Principles of Good Design

The ODASA Principles of Good Design are:

#### Context

Good design is **contextual** because it responds to the surrounding built and natural environment and contributes to the quality and character of a place.

#### Inclusive

Good design is **inclusive** because it creates places for everyone to use and enjoy, by optimising social opportunity and equitable access.

#### Durable

Good design is **durable** because it creates buildings and places that are fit for purpose, adaptable and long-lasting.

#### Value

Good design adds**value** by creating desirable places that promote community and local investment, as well as enhancing social and cultural value.

#### Performance

Good design **performs** well because it realises the project potential for the benefit of all users and the broader community.

#### Sustainable

Good design is **sustainable** because it is environmentally responsible and supports long-term economic productivity, health and wellbeing.

## The Role of State Design Review

#### **Pre-lodgement Service**

State Design Review is an integral part of the voluntary, confidential and free prelodgement service offered by the Attorney-General's Department (AGD). The pre-lodgement service is a collaborative process in which proponents, assessment authorities and referral agencies work closely to achieve the best possible design, planning and development outcomes.

The pre-lodgement service is available for developments that are located within the area where the 'Design Overlay' applies under the Planning and Design Code.

The pre-lodgement service is also available for selected Crown Projects.

While the pre-lodgement service is available at any stage of a proposal's evolution, the greatest benefit is achieved through early engagement with relevant stakeholders.

#### Statutory Referrals

Design advice is an important part of the planning approvals process in South Australia. Changes to the planning system in 2012 included the introduction of a statutory referral to the Government Architect for certain development applications assessed by the State Commission Assessment Panel (SCAP).

State Design Review and the subsequent recommendations letters inform the referral provided to the SCAP by the Government Architect. The SCAP places significant weight on this advice in helping to raise the standard of design in the State.

#### Projects of State Significance

Design Review and guidance is provided to assist the Minister for Planning with projects deemed to be of significance to the State.





## The Benefits of Design Review

Design Review encourages high quality developments that help create better places for communities. It can also provide useful guidance on community consultation processes and insights into how a design might impact on community life.

Proponents benefit from access to a panel of built environment experts with multidisciplinary experience. Where an opportunity for innovation exists, individual schemes can also benefit from peer review to ensure an optimum design outcome is achieved.

Design Review supports and instills confidence in decision-makers in delivering high quality developments and public spaces that meet the needs of all stakeholders. It demonstrates how good design can be achieved and where design innovations may appropriately challenge planning parameters.

Design Review can save time, money and effort by identifying issues at an early stage of the design process, reducing the risks and costs associated with planning process delays.

It offers participants and observers opportunities for continued learning, particularly in relation to design quality.

Ultimately, Design Review helps to enrich the design industry with fresh perspectives and advice arising from the professional examination of projects.

## A Panel Member's Perspective



Susan Phillips Architect and State Design Review Panel Member

The Office of Design & Architecture SA (ODASA) and the role of Government Architect has had a major impact on the urban design quality of Adelaide. The revitalisation of Adelaide's laneways is just one example of the innovative thinking promoted by ODASA and its predecessor, the Integrated Design Commission. This initiative has seen a transformation of the CBD, with new cafes, bars and restaurants revitalising the city, promoting a vibrant night time economy and contributing to Adelaide becoming a highly desirable tourism destination.

State Design Review has been another key achievement of ODASA, with increasing influence across metropolitan Adelaide. Initially State Design Review was restricted to projects within the City of Adelaide but now covers participating inner rim council areas such as Unley and Norwood Payneham & St Peters. State Design Review is also contributing to the built outcomes at Tonsley and Port Adelaide. State Design Review was initially viewed with some concern by the development community, the perception being that it may increase the complexity of obtaining Planning Consent. Many developers now recognise the value of State Design Review in facilitating approvals and enhancing the amenity and urban design quality of proposals, which ultimately contributes to the marketability of their developments.

Developers and their design teams have the benefit of some of Australia's leading architects contributing to their proposals. State Design Review has raised expectations of design quality, with tangible benefits for both the occupants of built proposals and the wider public.

State Design Review panels typically consist of experienced designers, as well as younger emerging designers, to provide a range of perspectives. The inclusion of interstate panel members prevents an insular assessment of proposals and exposes the local panel members and proponents to lessons learnt from projects around Australia. State Design Review has created a culture of professional development for both panel members and proponents, including their design teams.

## Principles of Design Review

Design Review is focused on outcomes for people. It explores how a building or place can successfullymeet the needs of the people who will use and interact with it. For Design Review to succeed, it must be carried out using a robust and independent process. It must also offer consistently high standards in the quality of its advice.

The State Design Review program is guided by a series of overarching principles that form the basis of the panel's discussion:

#### Independent

Design Review is conducted bypeople who are not connected with the scheme's promoters and decision-makers, ensuring that no conflicts of interest arise.

#### Expert

Design Review is carried out by suitably trained design experts who are experienced in delivering constructive feedback. Design Review is most respected when carried out by the professional peers of project designers, because their standing and expertise will be acknowledged.

#### Multidisciplinary

Design Review combines the perspectives of architects, urban designers, urban and rural planners, landscape architects, engineers and other specialist experts to provide a complete and rounded assessment.

#### Accountable

The Design Review panel and its advice informing the Chair's recommendations, must be clearlyseen to be working in the public's interest.

#### Transparent

Information about Design Review's remit, panel membership, funding and governance should always be available to the public and accessible on the ODASA website.

#### Timely

Design Review takes place as early in the design process as possible, to affect positive change during design development and to avoid reworking or regression.

#### Advisory

The Design Review panel does not make decisions or give direction; it offers impartial advice and recommendations to the Chair.

#### Objective

Design Review appraises schemes according to reasoned and objective principles, rather than stylistic tastes or subjective opinion.

#### Accessible

The recommendations arising from Design Review are expressed in terms that design teams, decision-makers and clients can clearlyunderstand and utilise.





### Delivering the Principles of Design Review

#### The Panel

#### **Panel Composition**

State Design Review panel members are selected from a pool of built environment experts recruited for their skills, expertise and record of achievement in one or more professional fields. The panel is composed to achieve a balanced representation of skills and experience. Typically three to four panel members attend each Design Review session, with additional panel membership sought by the Chair, based on the scope of a project.

#### Mix of Skills

As well as architects, landscape architects and urban designers, Design Review also seeks advice from fields such as heritage, education, sustainability and transport infrastructure.

Reviews that require specific expertise are assigned to panel members with relevant skill sets.

#### Interstate Experience

Design Review benefits from intimate knowledge of the local context however, experience has shown that the wider perspective afforded by interstate built environment experts is also highly valuable..

#### Diversity

It is vital that the panel represents a diverse range of views and backgrounds.

#### Terms of Off ce

New panel members are appointed every three years to maintain a balance of new and experienced members.

#### **Training and Guidance**

Prior to joining a panel, all new members attend induction and training sessions covering procedures and frameworks that support the delivery of State Design Review. Additional training sessions, addressing specific topics, are provided where necessary.

All panel members and professional staff must have an understanding of local planning issues and priorities, commercial viability and government policy.

#### Continuity

ODASA strives to achieve panel member continuity between each Design Review session, with a minimum of two (2) members retained, for consistency of advice.

To ensure advice is independent, the makeup of panel is not disclosed to the proponent and project team prior to a Design Review session.

#### The Chair

It is important to have a highly-regarded Chair who can effectively consider a range of views and draw a coherent conclusion from each Design Review session.

The Chair must have:

- A record of professional achievement that supports the delivery of Design Review
- Strong critical and analytical thinking abilities
- Skills to communicate in a respectful manner
- The ability to deal with panel members or clients who express strong or conflicting opinions
- The ability to synthesise and summarise disparate or conflicting views and to summarise the panel discussion in a clear and concise manner.

#### **Conf icts of Interest**

A conflict of interest arises if there is any suggestion that a panel member, individually or as a member of a group or organisation, might have a financial, commercial, professional or personal interest in a project, its client or its site.

All interests, real or perceived, are formally managed and recorded in advance of each meeting.

In cases where ODASA determine a panel member conflict, the member will not be permitted to participate in any Design Review session relating to that scheme.

#### **Special Panels**

Special Panels may be convened to support local authorities or other state agencies with significant projects. The advantage of special panels is the capacity to adjust the Design Review process to accommodate the specific requirements of a project. Examples of special panels include master planning projects and reviews of project guidelines for Major Projects.

#### **Delivering State Design Review**

Design Review works best when a proponent engages in the early conceptual stages of design. Experience has shown that Design Review can assist in identifying aspects of a proposal requiring improvement and the resolution of fundamental i ssues prior to a proposal being lodged.

The advice given by the Design Review panel and Chair is independent from approval agencies and the interests of a proponent. Advice is given without fear or favour and stands clear and robust.

The Design Review panel reports on the positive aspects of a scheme while remaining objectively critical of areas requiring improvement. The advice is based on professional judgement and the Principles of Good Design.

Design Review is focused on a project's contextual response and resulting impacts on the surrounding landscape

and local community. While aesthetic considerations are relevant, Design Review avoids prejudices of style or taste.

The Design Review environment encourages a thorough understanding and interrogation of a project's brief to ensure the best possible design outcomes have been identified and enabled. Site visits (including virtual site visits in the event of a remote Design Review session) are arranged prior to a project's first session.

All schemes submitted to State Design Review are treated in the strictest of confidence. All attendees, including representatives from local councils and the State Government, are subject to con identiality agreements.

Following Design Review discussions, proponents are given the opportunity to respond to or clarify any of the points discussed. This dialogue can assist the proponent in understanding the Chair's recommendations and in progressing positively through Design Review.

#### The Recommendations Letter

State Design Review recommendations letters and related correspondence are addressed to the nominated proponent representative and distributed to the relevant AGD Planning Officer. Typically, permission must be sought prior to any further distribution, noting exceptions under the *Freedom of Information Act* 1991 and the Public Sector (Data Sharing) Bill 2016.

The nominated proponent representative will receive the Chair's recommendations within ten (10) working days following the Design Review session. The recommendations letter is not a minute of the panel discussion, rather it expresses the view of the Chair as informed by the Design Review panel's deliberation.

If a recommendations letter is found to contain an error it may be withdrawn, corrected and re-issued. The document will retain its original date however, will be clearly marked and accompanied by a reissue explanation.

#### Pre-lodgement Agreements

Section 123 of the *Planning*, *Development and Infrastructure Act* 2016, and regulation 46(2) of the *Planning*, *Development and Infrastructure (General) Regulations 2017* allows agreements to be reached between development applicants and referral agencies prior to lodgement. This process eliminates the need for referrals to be undertaken during the formal assessment process, thereby significantly reducing assessment timelines and potential delays for the development application The PLA letter is addressed to the SCAP and includes advisory notes detailing how the project has progressed through State Design Review. The PLA letter clearly outlines whether the proposal is supported by the Chair, or whether there are unresolved design issues that may provide grounds for conditions to be placed on any development approval by SCAP.

A PLA includes the stamped, initialed and dated drawings subject to the agreement and must be lodged with the SCAP Development Application within one (1) year of being signed.

#### **Freedom of Information**

The Freedom of Information Act 1991 (FOI Act) provides the public, media, companies, and Members of Parliament with a legally enforceable right of access (subject to certain restrictions) to documents held by government. Requests for information may come to ODASA at any time. As a condition of their contract, State Design Review panel members are not permitted to discuss development proposals or disclose any information received, before or after the review. Should there be any obligation to disclose information under the Act. full records of all projects, procedures and comments are maintained by ODASA.

## Additional State Design Review Resources

The following documents provide additional information about State Design Review.

They can be downloaded from the ODASA website **odasa.sa.gov.au**.

- Principles of Good Design
- Preparing for State Design Review
- Project Information Form
- Checklist for Design Teams
- Frequently Asked Questions
- Presentation Checklist

#### AGD Planning Resources

#### **Pre-lodgement Service**

plan.sa.gov.au/development\_applications/ case\_management\_services/prelodgement\_service

#### PlanSA homepage

plan.sa.gov.au/home



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